

TRAVEL INSURANCE
COTCARD DIAMOND



The image shows a young man in a blue soccer uniform running on a grassy field. In the bottom left corner, there is a purple rounded rectangle containing the 'cd' logo, the text 'coverontrip', 'card diamond', and three icons: a face mask, a smartphone, and a person's head.

coverontrip

card
diamond

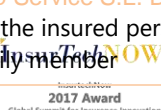


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Assistance Policy number: 37868

	Guarantees	Limits
A)	MEDICAL CARE GUARANTEES	
	Medical, pharmaceutical or hospitalization expenses	
	Abroad (COVID19 Included)	€ 30.000
	In the country of origin	€ 3.000
	Medical expenses of hospitalization in the country of origin or residence due to continuity	€ 6.000 (Max. 30 days)
	Dentistry emergency expenses during a trip abroad	€ 500
	Advance of fees for hospitalization abroad	€ 30.000
	Medical transfer or medical repatriation	Unlimited
	Extension of Stay	€ 200/ Max. 10 days
	Shipping of medicines abroad	Unlimited
	Sending specialist doctor abroad	Unlimited
	Return Expenses by hospital discharge	€ 1000
B)	TRAVEL ASSISTANCE GUARANTEES	
	Travel expenses of the companion	Unlimited
	Lodging expenses of the companion of the hospitalized insured person	€ 200 / Max 10 days.
	Return expenses of the companions	Unlimited
	Transfer or repatriation of mortal remains	Unlimited
	Travel expenses of the companion of mortal remains	€ 200 / Max 5 days.
	Lodging expenses of the companion of mortal remains	Unlimited (Max 3 companions)
	Return of the companions of the deceased	Unlimited (Max 3 companions)
	Return of Children	Unlimited
	Lost or Stolen personal documents abroad	€ 200
	Deposits and legal expenses abroad	€ 3.000
	Loss of keys of the hotel	€ 60
	Legal Assistance Abroad	€ 3.000
	Help for the family	€ 250
C)	TRAVEL INCIDENCE GUARANTEES	
	Early return of the insured person due to the death of a family member	Unlimited



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	Early return of the insured person due to the hospitalization of a family member	Unlimited
	Early return of the insured person due to the residence of the insured person or business premises	Unlimited
	Loss or theft of baggage	€ 600
	Delay in the delivery of luggage registered in public transport	+6h: € 150 / +12h: € 300
	Trip delay	+6h: € 300 / +12h: € 600
	Access to V.I.P. services due to incidents during travel	Unlimited
	Trip cancellation	€ 500
	Loss of connections	€ 150
	Trip delay due to overbooking	+6h: € 150 / +12h: € 300
D)	TRAVEL ASSISTANCE SERVICES GUARANTEES	
	Traveler information service	Included
	Location of lost baggage or personal objects	Included
E)	OTHER GUARANTEES	
	Personal Civil Liability	€ 30.000
	Death or permanent disability because of accident	€ 20.000
	Extension of stay in a hotel medical quarantine or alarm state declaration or border closure notice	€30 day / 30 days max
	Early return due to declaration of alarm state declaration or border closure notice	€ 1.500

Coverontrip Service S.L. Dr Gómez Ulla, 16. Madrid



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HANDLING OF CLAIMS:

You shall request assistance by telephone (collect call) at number 91.572.43.43 and if you call from abroad at 34.91.572.43.43. You shall indicate the following:

- * Name and Last Name.
- * Number of the insurance policy.
- * Address and phone number where you are at.
- * Description of the problem suffered.

Guarantees and benefits that have not been requested from the Insurer and have not been made by or with their agreement, shall not give rise to a subsequent reimbursement or compensation, however, when the Insured person, due to circumstances of force majeure, cannot contact the Assistance Center he may request the reimbursement of the expenses by writing to SOS SEGUROS Y REASEGUROS, SA C / Ribera del Loira, 4-6, 28042 MADRID, providing the following:

- * Reasons for not contacting the Assistance Center.
- * Number of the insurance policy.
- * Original receipts or invoices for the expenses incurred.
- * Medical report stating the diagnosis of the illness and, if necessary, the need to be repatriated.
- * Death Certificate and documentation proving the degree of kinship with the deceased for cases of repatriation due to death of a relative.

This document is provided for information purposes only. It does not constitute a contractual document, so it does not replace the General and Particular Conditions, as well as its limitations and exclusions, of the policy itself, all of which shall prevail in case of discrepancy.

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